

---

## **Information and advice (Information et orientation)**

### **Préfecture, Foreigners department**

Social services can provide you with information, advice and help.

### **Proxim'Social**

Information and advice department (you can contact them directly or on the phone).

0805.01.2530 free for landline call

Open on Monday to Friday from 8h30am to 12h am and from 1h30 pm to 5h30 -  
9 rue Picasso (CCAS de Besançon).

### **Social worker from medical and social centres = Centres Médico-Sociaux (CMS)**

(One must go to the CMS in their neighbourhood)

Medical and social centres (CMS) in Besançon :

- CMS Bacchus (centre ville) – 1 place Bacchus – 03 81 25 87 00
- CMS Planoise – Immeuble Porte Lafayette 20 boulevard Salvador Allende – 03 81 51 00 41
- CMS Saint Ferjeux – 30 rue Caporal Peugeot – 03 81 41 40 10
- CMS Saint-Claude – 6 rue Jean Wyrsh – 03 81 50 31 41
- CMS Tristan Bernard (Palente – Clairs-Soleils) – 19 rue Tristan Bernard – 03 81 25 44 44
- CMS Montrapon – 7 chemin de l'Épitaphe – 03 81 50 42 84

### **Local Housing Information association= 'ADIL (*Association Départementale pour l'Information sur le Logement*)**

Housing Information Centre

Espace Jean Jaurès- 30 c, rue Caporal Peugeot- Quartier Saint-Ferjeux - Tél:  
03.81.61.92.41 –

Website: <http://www.adil25.org/>

### **For students, young workers and trainees/interns only**

Accommodation for students in Franche-Comté

Makes finding accommodation easier for students, young workers and trainees/interns

Open on Monday to Friday, from 8h30am to 12h am, 4 Rue Rubens.

6 rue Pierre Rubens -Tel: 03 81 41 94 93- Email: [lefbesac@free.fr](mailto:lefbesac@free.fr)

### **CROUS (For students only)**

International students department- Student life division (*Service Accueil des Etudiants Internationaux- Division Vie de l'Etudiant*)

40, avenue de l'observatoire- Tel. 03 81 48 46 34 or 03 81 48 46 35-

Email : [international@crous-besancon.fr](mailto:international@crous-besancon.fr)

Opening hours: Monday, Tuesday, Thursday and Friday from 9h am to 4h30 pm.  
Wednesday from 9ham to 1h30pm and from 2h3à pm to 4h30 pm.

### **For the elder people**

For senior citizens, with or without health problems, some specialised accommodation exist (retirement home or residences). To get some information about the different possibilities, feel free to contact with or to go to the Senior Home (*Maison des Seniors*)- 8, rue Pasteur- Tel: 03 81 41 22 04.

## **Security deposit, Surety bond, Housing Benefit (Dépôt de garantie, caution et aides au logement)**

When they are renting a flat or a house, most of the time tenants have to advance an amount of money in addition to the rent.

### **Security deposit**

Usually, when someone is renting a flat, they are asked to give a security deposit, that is to say at the beginning of the renting period they have to give to their landlord or lessor (body that rent accommodation) an amount of money. Many times the sum is equivalent to two months rent without service charges. (It cannot be over 2 months rent). The money is given back to the tenant if the latter left the place as they found it (without damage or broken furniture) and if they do not owe the lessor any money.

Depending on each case, it might be possible to claim financial help to pay for security deposit.

### **Surety bond**

When someone wants to rent some accommodation and the lessor or landlord thinks their financial resources are limited, unstable or uncertain, they ask them to put up bond for the rent. It means a family member, relatives or an official body stand surety for their possible debts (rent and service charges) instead of the tenant when the latter has no more financial means.

- To get some information on financial help to pay for security deposit or to know more about bodies that can stand surety for you, you need to get in touch with a social worker in the nearest medical and social centre (*Centre medico-social*)

### **Housing benefits**

Depending on your financial resources and/or the ones of your family or other people living with you, you might have the possibility to claim a housing benefit called allocation logement from the CAF (*Caisse d'Allocations Familiales*) to help pay for rent.

To know if you have the right to claim it or for more information about housing benefits, please contact the Besançon CAF:

CAF de Besançon- 2 rue Denis Papin- Tel: 0.810.25.25.30- [www.besancon.caf.fr](http://www.besancon.caf.fr)  
ou la Mini-CAF de Planoise- 1 avenue de l'Île de France- Tel: 0.810.25.25.30

In the same way, many other housing benefits are available (for instance to pay for security deposit, to get a surety reference, to find a new accommodation, for housing insurance, to purchase household electrical appliances and vital furniture...) For more information on these housing aids and requirements and how to claim them, go to the nearest medical and social centre (*Centre médico-social*) to talk to a social worker.

---

## Private accomodation (Logement privé)

Private accommodation is accommodation rented out by owners from the private sector.

One needs to sign a rental lease with the landlord to rent private accommodation. In this contract are defined the rent price that will have to be paid monthly and the rental conditions. Before signing the lease read it carefully to make sure everything is clear and that you agree with its content.

Most of the time, rental leases are drawn up for 3 years.

Usually, the landlord or the real estate agency ask to tenants to give proof of having regular and adequate income by demanding photocopies of the last 3 wages slips.

When tenants move in the accommodation and when they move out, they have to do the inventory of fixtures together with the landlord or lessor, which means they draw up a list of content, fittings and furniture in the house or flat as well as their state. Be careful when you do the inventory of fixtures, even more when it is the entering one, you have to make sure any damage or deterioration is reported on the list. It is very important as when you move out you will have to pay for any damage caused during your stay.

To rent a flat or other accommodation, one can contact directly with a landlord or ask the help of real estate agencies which charge fees for this service.

To find private accommodation.

--> you can look up in newspapers (in classified advertising)

- *L'Est Républicain* 60 Grande rue- 03 81 21 15 15- [www.estrepublicain.fr](http://www.estrepublicain.fr)

- *PARUVENDU* 3 rue Luc Breton- 03 81 25 00 00- [www.paruvenu.fr](http://www.paruvenu.fr)

- *TOP'ANNONCES* 7 rue des Boucheries- 03 81 83 16 16- [www.topannonces.fr](http://www.topannonces.fr)

--> You can look up on the following website specialised in house/flat renting in Franche-Comté [www.louerenfranchecomte.fr](http://www.louerenfranchecomte.fr).

--> or get in touch with real estate agencies that will help you with finding some accommodation . In return you will have to pay agency fee. These agencies addresses and telephone numbers are in the phonebook.

---

## **Social housing (Logements sociaux)**

Social housing is accommodation aimed at low or average income people who have some trouble finding accommodation in the private market.

This type of accommodation allows to claim for the APL (*Aide Personnalisée au logement*) Individual Housing Benefit) from the CAF (*Caisse d'Allocation Familiales*) created to help pay for rent. To claim it, you need to fill in a housing benefit form which you must send back to the CAF as soon as possible (otherwise you might lose part of your rights)

--> CAF de Besançon- 2 rue Denis Papin- Tel: 0.810.25.25.30-  
www.besancon.caf.fr ou la Mini-CAF de Planoise- 1 avenue de l'Ile de France- Tel:  
0.810.25.25.30.

In order to have access to social housing, you must stay in France on a regular basis and fulfil income criteria.

In order to be afforded social housing, you have to apply directly to lessors (bodies that rent social housing) or to the town council of Besançon to accommodation service. It is also possible to get the application form for the social housing to the reception of the town hall.

### **Lessors in Besançon :**

Grand Besançon Habitat (GBH)

Siège: 6 rue André Boulloche - Tél: 03 81 41 42 43 - Site internet :  
<http://www.opmhl-m-besancon.fr/>

There are 3 agencies in Besançon in the Planoise, de Grette/Butte and Chalezeule street neighbourhood (ask for address and telephone number to the head office or the website → "Contact us" or "Opening hours")

Habitat 25

Siège: 5 rue Louis Loucheur - Tél: 03 81 61 88 88 - Site internet:  
[www.habitat25.fr](http://www.habitat25.fr)

Antenne de Planoise: 8 Avenue Ile de France - Tél : 03 81 82 78 00

## NEOLIA

Boutique de l'Habitat - 5-7 avenue Elysée Cusenier – Tel : 03 81 21 21 90

Agencies à Montrapon, Palente et Planoise (ask for address and telephone number to the Boutique de l'Habitat or go and see opening hours on the website → rubric "Our offices and agencies")

Website : <http://www.neolia.fr>

## S.A.I.E.M.B Logement

1 place de l'Europe - Tel: 03 81 41 41 00

To get information on social housing application, visit Besançon city website by clicking the following link.

<http://www.besancon.fr/index.php?p=957>

For your information : Waiting time to get social housing may be more or less long according to which neighbourhood you applied for.

## The « foyers », day-care centres or hostels (Les foyers)

“Foyers” means either homeless shelter or day care centre or temporary housing residence for people having social difficulties.

Some of these *foyers* also offer help with other issues than accommodation.

Most of the *foyers* have admission fees and living in one of them entitles one to claim the APL (Aide Personnalisée au Logement) Individual Housing Benefit from the CAF (Caisse d'Allocations Familiales) in order to help pay for rent. To claim it, you need to fulfil a housing benefit form that you must send back to the CAF as soon as possible (otherwise you might lose a part of your entitlement).

Some *foyers* are open to everybody, others to specific groups of people (young people, women ...)

Each *foyer* has its own admission requirements.

### **Current *foyers* in Besançon:**

*Centre International de séjour*-International Centre for Stay- 3 Avenue des Montboucons- 03 81 50 07 54

[www.cis-besancon.com](http://www.cis-besancon.com)

Temporary accommodation for groups and individual.

*Foyer des jeunes travailleurs* Young Workers Home -La Cassotte- 18 rue de la Cassotte- 03 81 80 90 01

Accommodation for people between 16 and 25 years old, workers or jobseekers, interns/trainees and possibly students.

*Foyer mixte des jeunes travailleurs*- Men and women young workers home-FJT Les Oiseaux- 48 rue des Cras- 03 81 40 32 00

E-mail address: [fjtlesoiseaux@yahoo.fr](mailto:fjtlesoiseaux@yahoo.fr) Website : [www.fjtlesoiseaux.fr](http://www.fjtlesoiseaux.fr)

Accommodation for workers or jobseekers, interns/trainees between 16 and 25 years old.

Also hosts travellers in youth hostel. Open 24/24.

*Foyer logement* ADOMA- 12 rue des Saint Martin- 03 81 50 33 85

Accommodation open to everybody from 18 years old (even younger people if parental discharge), students, workers, interns/trainees and groups.

Adoma is also in charge of a residence (résidence sociale) - 82 ter, boulevard Georges Clemenceau-.aimed at providing people with social problems with temporary accommodation, just like the foyers.

*Le FORUM*- 1 rue Léonard de Vinci- 03 81 41 22 70

Rooms and studios rental. Social housing.

Centre maternel du Centre Départemental de l'Enfance- Mother centre of the Department Childcare Centre.

70, rue des Hauts de Saint-Claude Tél: 03 81 47 43 75.

Accommodation for pregnant women and/or women with less than 3 years old children.

## **Shelters and Emergency housing** **(Centres d'hébergement et hébergement d'urgence)**

Some housing solutions are set up to help people who have social difficulties.

### **Housing residence and social rehabilitation *Les centres d'hébergement et de réinsertion sociale (CHRS)***

These centres offer accommodation and help for job seeking, healthcare, rights, etc... aimed at people having difficult social and professional integration.

To be able to go in these centres, you can either contact directly the CHRS or get in touch with a social worker in the CMS in your neighbourhood (addresses and telephone numbers in the section INFORMATION AND HELP) or if you need an emergency housing enquire to the social service that guides, helps and advises the SAAS (*Service d'Accueil et d'Accompagnement Social*)

(SAAS: 10 rue Champrond - 03 81 41 22 60 – Opening hours : Monday from 9am to 12am, Tuesday, Wednesday, Friday from 9am to 12am and from 2pm to 5h30pm, Thursday from 2pm to 5h30pm)

The residences or centres are aimed at different groups of people and have different admission requirements..

CHRS in Besançon :

CHRS Veil Picard - 64 Grande Rue- Tel : 03 81 41 43 44- e-mail address:  
[dlb@addsea.fr](mailto:dlb@addsea.fr)

CHRS Les Géraniums- Le Forum, 1 rue Léonard de Vinci- Tel (SAAS): 03 81 41 22 30/ 03 81 51 14 38 – e-mail address : [ccas-chrs@besancon.fr](mailto:ccas-chrs@besancon.fr)

For men and couple without children from 18 to 60 years old..

CHRS Julienne Javel- 2 Grande Rue à CHALEZEULE- Tel : 03 81 21 21 24- E-mail address : [paveau.javel@laposte.net](mailto:paveau.javel@laposte.net)

For single men.

CHRS Le Roseau - 41 chemin des Torcols- Tel : 03 81 50 31 30-e-mail address:  
[chrs.leroseau@addsea.fr](mailto:chrs.leroseau@addsea.fr)

For women with or without children

CHRS Solidarité femmes- 15 rue des Roses- Tel : 03 81 81 03 90- Email address:  
[solidaritefemmes25@orange.fr](mailto:solidaritefemmes25@orange.fr)

For abused women with or without children

### **Emergency housing**

This system was created for people who happen to be homeless and need emergency housing.

To have access to emergency housing, to find more information or to get helped you have to go to the the social service that guides, helps and advises you: The SAAS (*Service d'Accueil et d'Accompagnement Social*) 10 rue Champrond (open without appointment), 03 81 41 22 60.

Opening hours : Monday from 9am to 12am, Tuesday, Wednesday and Friday from 9am to 12am and from 14pm to 5h30 pm, Thursday from 2pm to 5h30 pm

During nights and week-ends, you can call the 115 (department social emergency line) 24/24. This line is free and doesn't require phone card.

## **For asylum seekers and refugees (Pour les demandeurs d'asile et les réfugiés)**

CADA and CPH aim at helping, informing and guiding refugees and asylum seekers

### **Asylum seekers**

Specific accommodation for asylum seekers called CADA in French (*Centre d'Accueil pour Demandeurs d'Asile*). Such centres provide a place to stay and help for claiming political asylum especially regarding the application file. However, places in CADA are not always available.

Migrants coming from so-called "safe" countries can't be housed in the CADA → to see the list of "safe" countries, click on the following link from the OFPRA website:

[http://www.ofpra.gouv.fr/index.html?dtd\\_id=11&xmld\\_id=2730](http://www.ofpra.gouv.fr/index.html?dtd_id=11&xmld_id=2730)

If they wish to, asylum seekers might also decide to find accommodation on their own. But, in this case, it makes it harder for them to get information on the preparation for the asylum application.

For more information on accommodation for asylum seekers, please contact with the information centre (*Plate-forme d'Accueil et d'Orientation*)

20 rue Gambetta- Tel : 03 81 47 99 15- Email : [cauda@ahs-fc.fr](mailto:cauda@ahs-fc.fr)

→ For asylum seekers who can't go to CADA, an office can help, guide and advise you at the *Plate-forme d'Accueil et d'Orientation*- 20 rue Gambetta- Tél : 0381479915-

No need for appointment, open on Mondays, Wednesdays and Fridays 10h30 to 11h30.

Asylum seekers who can't go to CADA can still get some information about accommodation or housing and many other things (among others, they can get help to complete their asylum application and other type of official procedures). They can also ask for a mail address.

### **Official refugees and people benefiting from subsidiary protection status**

In France, temporary accommodation centres called CPH (*Centre Provisoire d'Hébergement*) provide them with accommodation and help for their integration (job, training courses and rights counselling...)

In France, to access a CPH you must enquire at the OFFI (*Office Français de l'Immigration et de l'Intégration*) French Office for Immigration and Integration.

Direction de l'Asile - 44 rue Bargue - 75732 Paris Cedex 15/ Tel. 01 53 69 53 70.

One must bear in mind that the application for a place in a CPH might not be accepted and depends on many requirements and each applicant circumstances. In the same way; it is not possible to choose the city where one wants to live, accepted applicants are divided up in all the CPH over France depending on the number of places available.

Besançon has one CPH.

The working team takes care of the application for people who live or lived in a CADA.